



## EMAIL PROCESSOR

*Perform Actions in Quick Base Based on Inbound Emails*



*The body of email is captured by the Email Processor and automatically attached to the record in Quick Base.*

### OVERVIEW

The MCFTech Email Processor tool can handle inbound emails and attachments in a variety of ways and is tailored to your specific business process and application.

The Email Processor receives emails at an address you specify such as support@yourdomain.com or sales@yourdomain.com. The tool recognizes the content of the email, and can perform actions inside Quick Base

### COMMON USE CASES

Common use cases for the Email Processor include:

Generate a help ticket inside Quick Base based on an inbound email.

Reply emails to support are automatically captured and the case record updated in Quick Base.

Automatically create new leads in your CRM based on emails to info@yourdomain.com or sales@yourdomain.com.

Update employee records with emailed timesheets or punch cards.

### ABOUT MCFTECH

MCF Technology Solutions delivers Services, Strategy, and Products to business customers worldwide. We focus on the successful development, deployment, and support of Business Applications for diverse teams.

### ROBUST CAPABILITIES

- The Email Processor automatically performs actions inside Quick Base based on inbound emails to a specified address
- Automatically take email attachments and attach them to records inside Quick Base. Perfect for invoicing and contracts
- Ensure no potential sales lead is missed by automatically creating a new lead and assigning it to a Sales Rep inside your Quick Base CRM
- Track and report on customer or client communication to ensure support cases are being resolved in a timely manner by using support@yourdomain.com
- Email Processor works behind the scenes to ensure automation

